

MS ISO 9001:2008 certification for UMS

KOTA KINABALU: Univeriti Malaysia Sabah (UMS) was given the MS ISO 9001:2008 certification for its success in maintaining the Quality Management System for the scope of the Implementation of Full-Time Undergraduate Program.

The certification was changed from version ISO 9001:2000 to the new version ISO 9001:2008.

SIRIM Sabah Branch chairman Khairan Untoh presented the certification to UMS Vice Chancellor Datuk Seri Panglima Prof Dr Kamaruzaman Ampon.

Speaking at the certificate presentation ceremony, Kamaruzaman said that UMS' success in obtaining the MS ISO 9001:2008 certificate showed that the university was very concerned about the element of quality, thus making it a culture and practice within UMS.

He said the UMS' ISO Implementation was closely related to their efforts in making clients a top priority throughout the university's

management level besides ensuring every service provided fulfills the requirements of clients.

Kamaruzaman said healthy competition between institutions of higher education, both government and private sectors, will ensure that UMS would not be left behind in obtaining national and international recognition and continues to be relevant and competitive.

"UMS' Quality Management System which successfully follows the standards of MS ISO since 2002 also contributes to the university's success in the SETARA Higher Education Institute Rating System.

"UMS also successfully improved its rating from good (three stars) in 2007 to very good (four stars) in 2009," he said.

He said that UMS also relies on specific resources such as human resource, infrastructure and amenities as well as financial resource.

"All three resources are constantly needed and they