



Sirim Sabah Managing Director, Hj Khairan Untoh handing over the MS ISO 9001:2008 certification to Dr Kamaruzaman, witnessed by UMS officials.

UMS re-certified with MS ISO 9001: 2008

KOTA KINABALU: Universiti Malaysia Sabah (UMS) was re-certified with the MS ISO 9001:2008, recently.

The certificate was awarded to UMS for its success in maintaining the certification to the Quality Management System for the scope of Fulltime Pre-Graduate Study Programme Implementation from ISO 9001:2000 to ISO 9001:2008.

Sabah Sirim Managing Director, Khairan Untoh presented the ISO Certificate to Vice-Chancellor Prof Datuk Seri Dr Kamaruzaman Ampon.

Dr Kamaruzaman said UMS' success in being re-certified with the MS ISO 9001:2008 showed the campus citizen's concern with the element of quality and has made it a culture and practice in the university.

He said the implementation of the university's ISO is closely related with the approach to ensure each of its services fulfils the clients needs and existing regulations.

He said healthy competition with private and public institutes of higher learning would ensure UMS would not be left behind to gain certification at the national

and international levels so that it would continue to be relevant and competitive.

"The UMS Quality Management System successfully complies with the MS ISO standard since 2002 and has contributed to UMS achievement in the Setara Institute of Higher Learning Grading System.

"UMS has improved its position from good (three stars) in 2007 to very good (four stars) last year," he said.

He said UMS depends very much on specific resources such as human resource, infrastructure, facilities and financial resources.

The three resources, Dr Kamaruzaman said must be given priority to ensure quality services to create an excellent image for the university.

He hoped that through the ISO, improvement would be continued for the university's Quality Management System.

He said all departments in the university should be aware of non-compliance and auditing advice.

Subsequently, he said they must identify the reason for the non-compliance and ensure steps for improvement is conducted on the cause.