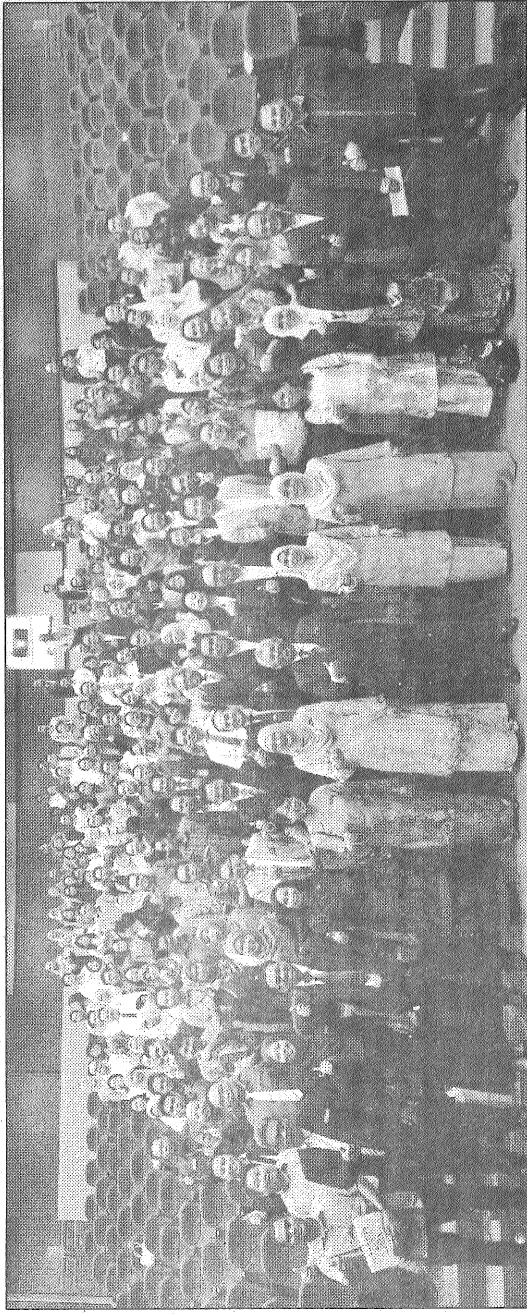


Public service must be in tune with changes



NST 6.12.2018
By NOOR ZAFIRA SHAFIE

Mingu (7th from right) with officials and participants at the seminar yesterday.

because we are now in the digital era, the fastest in getting information," he said.

Speaking at the 11th Sabah ICT seminar (SEMIT) at INTAN Campus yesterday, Mingu mentioned that 'ICT ecosystem' changes require all sectors to be smarter especially to capitalize on technology in communication and interaction process with customers effectively.

"Electronic government or known as e-government has contributed to vast improvements in public services. Sabah State Computer Services Department (JPKN) di-

rector, Datuk Dr. Mingu Ju-maan said that the e-government or specifically the public service should be improved in many areas.

"We must make quick leap

he said.

According to Mingu, public servants must be in the frontline in providing online services.

Meanwhile, Malaysian Cocoa Board chief director, Datin Norhaini Udin said that the seminar was to improve the online service and to have better collaboration between the state and federal governments.

"This year, with our theme 'Digital Government, Are We Ready?', I am sure that strategic joint venture is able to benefit all of us.

"Accordingly, the technology (online) should become a

new vehicle to deliver service," she added.

Five agencies involved in SEMIT are Malaysian Cocoa Board (LKMB), Universiti Malaysia Sabah (UMS), Sabah State Computer Services Department (JPKN), INTAN Sabah and MAMPU Sabah.

Also present were UMS Information Technology and Communication Department director Noor Hapipah Samat, INTAN Sabah deputy district registrar Ervinah Kebahi @ Syarafina Ibrahim and ICT MAMPU Sabah deputy director Ruvia Sylvester.