



Mingu (front, middle) with the participants of thr ICT Seminar at Kampus Intan.

# Digital transformation the first choice in empowering delivery system

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**SEPANGGAR:** Changes in the ecosystem of Information and Communication Technology (ICT) require the government to pick up technology as an effective medium to interact with the people.

Director of State Computer Services Department (JPKN) Datuk Dr Mingu Jumaan said that in line with that commitment, government servants in every department and agency must be ready to be more open, transparent and collaborate with each other.

“We need to accept that the people are becoming more ICT knowledgeable and intelligent, so it is important to give access to reach government services via online.

“The government also needs

to be sensitive with the ability of ICT technology as a solution in all modernisation and transformation process which is currently happening,” he said.

Mingu also reminded the civil servants that the government was currently doubling its efforts to put up digital transformation as the first choice in empowering delivery system.

He said this during the opening of ICT seminar entitled “Digital Government, Are We Ready?” hosted by Malaysia Cocoa Board at Kampung Intan, here, yesterday.

During the half day seminar, three speakers presented their talks on related topics.

The first topic, Human Resource Mobilization Towards Digital Transformation was

presented by Assoc. Prof. Dr Rayner Alfred from Universiti Malaysia Sabah (UMS).

The second topic, Way Forward of Network Infrastructure in Sabah Towards Digital Government was presented by Bukhari Yahya from Malaysian Communications and Multimedia Commission.

Meanwhile, the last topic Digital Government in a Digital World - How Government Organizations Can Harness Digital Disruption For Positive Change was done by Kenan Yorucu from CISCO.

The seminar was jointly organised since 2009 by five government agencies, namely Malaysia Cocoa Board, JPKN, UMS, MAMPU Sabah Branch and Intan Sabah.