



A student asking a question during a dialogue session with UMS officers after the launching of UMS Students Affairs and Alumni Department yesterday.

Counselling made easier for UMS undergraduates

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KOTA KINABALU: Counselling has been made easy for undergraduates of Universiti Malaysia Sabah due to a virtual system offering counselling service named 'e-mesra', specially devised by the Student Affairs and Alumni (HEPA).

Deputy vice chancellor (HEPA), associate professor Datuk Dr Kasim Md Mansur disclosed that the programme is part of their service of offering an alternate support system to the undergraduates.

"This is also in line with the call to offer better services to undergraduates in the university. It is the easiest and fastest method of reaching out

to the students," he said during a get-together yesterday.

The programme was launched by the university's vice chancellor, Professor Datuk Seri Panglima Dr Kamaruzaman Ampon.

Kasim stressed in the effort to encourage undergraduates to be involved in activities organised by HEPA, a point collecting system, known as MySDP, has also been established, awarding those who are active to enjoy better privileges.

"We also welcome positive or negative feedback from the undergraduates on the events organised by us, and it is our way of evaluating our performance. The reviews will

help us to improve ourselves to be able to serve them better in the future," he said.

Kamaruzaman meanwhile urged the the Student Affairs and Alumni Department (JHEPA) to play their part in providing support and guidance to the undergraduates throughout the period of study in the university.

"I compliment JHEPA's effort to hold the event as it provides a venue for exchange of ideas and the fostering of closer rapport with one another.

"This will create a conducive environment for all to be able to work closely together to benefit the university and the undergraduates," he said.