

## Meet the Customers Week Programme at UMS Library

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**TUESDAY, 10 MAY** – The annual Meet the Customers Week Programme (MBP) jointly organised by the Bursar Department (BEN), Development and Maintenance Department (JPP), Department of Information Technology and Communication (JTMK) and Universiti Malaysia Sabah (UMS) Library is currently held at the lobby of the Library.

According to a statement from the organisers, the aim of this programme is to provide a platform for these departments to meet with their main customers namely students, staff and suppliers directly to ensure customer needs are identified and understood.

The statement added that among the objectives of the programme are to provide a holistic approach in providing service through casual interaction and communication that are friendly, transparent and efficient.

The official opening ceremony of this programme is scheduled on 12 May 2016 (Thursday) at 1 MegaLab, UMS Library by the Vice-Chancellor of UMS, Professor Datuk Dr. Mohd Harun Abdullah.

Interesting talks have also been lined-up during the programme that included success secret revealed, ICT security, managing money, social communication, technology update and many more.

Besides that, there are lots of exciting games and prizes to be won.

All are welcome. – *FL*

Photo: Terence Timothy Sibini (BEN)

