

# WORKSHOP FOR INTERNAL AUDIT ISO 9001:2008



**A**cademic staff of the School of Business & Economics attended a half-day workshop on Soft Skills Implementation at Bilik Mesyuarat Utama, Level 4, SBE Building on 21 October 2010. The workshop was conducted by Deputy Dean (Academic & Student Affairs) Dr. Zatul Karamah A.B.U, and jointly by Lecturer/UMS Auditor Team. Assoc. Prof Dr. Jeniffer Chan Kim Lian, who is Deputy Director of Academic Quality Unit who was there to share her views on the MQA requirement. She generously shared her auditing experience and remained on hand to answer questions from the audience. Dean, Assoc. Prof. Dr. Hjh Arsiah Bahron also attended the briefing as she saw the importance of every staff in the school to know and follow the standard procedures and requirements set by the Ministry of Higher Education.